



Precision Flight Controls, Inc.

PRECISION FLIGHT CONTROLS, INC. ("PFC") warrants that its products are free from defects in material and workmanship. Subject to the conditions and limitations set forth below, PFC will, at its option, either repair or replace any part of its products that prove defective by reason of improper workmanship or materials. Repaired parts or replacement products will be provided by PFC on an exchange basis, and will be either new or refurbished to be functionally equivalent to new. This warranty does not cover any damage to this product that results from accident, abuse, misuse, natural or personal disaster, or any unauthorized disassembly, repair, or modification.

Free Technical Support

If you experience difficulty during the installation or subsequent use of a PFC product, you may contact PFC's Technical Support department prior to servicing your system. PFC provides free English-language technical support to its customers worldwide.

On Site Service

For the first 12 months of ownership PFC will provide on site service at no charge for parts and labor. **The Customer is responsible for travel expense to include, hotels, airfare and car rental if required. Travel expenses must be pre-paid.**

After the 12 months in addition to the travel expenses labor will be determined by the job and parts will be charged at current retail rate.

Unauthorized Repairs

If you choose to modify, upgrade, change or alter any assembly or part provided by PFC will void the warranty. The customer **will not** be compensated for repairs done by them selves.

Warranty Claim Procedures and Requirements (Returns)

To obtain warranty service, you may return a damaged or defective product, **freight-prepaid and insured**, to PFC or the authorized PFC dealer or distributor from which you purchased the PFC product. You must include product identification information, including model number and serial number (if applicable) with a detailed description of the problem you are experiencing. You must also include proof of the date of original retail purchase as evidence that the product is within the applicable warranty period.

In the United States, you may return the product directly to the PFC factory after first obtaining a Return Material Authorization ("**RMA**") number from PFC. An RMA number is obtained by calling PFC Customer Service at +1 (916) 414-1310 ext 13 or 14.

Once you have obtained an RMA number from PFC, you must, within thirty (30) days, send the product freight-prepaid and insured to PFC, Customer Service, 10555 Norden Ave, Mather, CA 95655, USA. Products shipped to the factory must be properly packaged to prevent damage in transit. You must include the PFC RMA number prominently displayed on the outside of your package. If you send your product to the factory without the RMA number prominently displayed on the outside of the package, it will be returned to you unopened.

In Europe, if you are unable to return the product to the authorized PFC dealer or distributor from whom you purchased the product, you may return the product directly to the PFC service center.

Disclaimers

THE FOREGOING IS THE COMPLETE WARRANTY FOR PFC PRODUCTS AND SUPERSEDES ALL OTHER WARRANTIES AND REPRESENTATIONS, WHETHER ORAL OR WRITTEN. EXCEPT AS EXPRESSLY SET FORTH ABOVE, NO OTHER WARRANTIES ARE MADE WITH RESPECT TO PFC PRODUCTS AND PFC EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED HEREIN, INCLUDING, TO THE EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL PFC BE LIABLE TO THE PURCHASER OR TO THE USER OF A PFC PRODUCT FOR ANY DAMAGES, EXPENSES, LOST REVENUES, LOST SAVINGS, LOST PROFITS, OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM THE PURCHASE, USE OR INABILITY TO USE THE PFC PRODUCT, EVEN IF PFC HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Returns must be sent to:

**Precision Flight Controls, Inc. RMA
10555 Norden Avenue
Mather CA, 95655
916-414-1310**

**PLEASE MAKE SURE YOU HAVE A RETURN ADDRESS AND PHONE
NUMBER ENCLOSED WITH THE ITEM RETURNED**